



Dear Fitchburg Electricity Customer,

The city of Fitchburg is offering a program called Fitchburg Community Electricity Aggregation. The Program is a carefully designed alternative to your current electricity supply options, which include Unitil and other third-party electricity suppliers. Through the Program, Fitchburg aims to provide electricity products that increase our community's renewable energy use and reduce carbon pollution.

You will be automatically enrolled in the Fitchburg Community Electricity Aggregation product, "Fitchburg Standard", unless you affirmatively opt out by mailing and postmarking the enclosed opt-out card by February 20, 2023.

YOUR OPTIONS

Your participation in the Program is voluntary and you can leave the Program at any time without a penalty or a fee.

- 1 Automatically enroll in Fitchburg Standard**
If you take no action, you will be automatically enrolled in the default product, Fitchburg Standard, starting on your March 2023 meter read. The electricity supplier for the Fitchburg Community Electricity Aggregation Program is Constellation New Energy (Constellation).
- 2 Choose to enroll in another Fitchburg Community Electricity Aggregation product**
To choose another Fitchburg product, call the program's electricity supplier, Constellation, at (833) 461-0813, or submit a request at FitchburgCEA.com.
- 3 Choose to remain with Unitil Basic Service**
To remain with Unitil Basic Service for your electricity supply, you must opt out. To opt out before being automatically enrolled, you must take one of the following actions before **February 20, 2023**:

Postmark and mail the enclosed opt-out card *or* Call Constellation at (833) 943-0160 *or* submit the opt-out form at FitchburgCEA.com

PRODUCT SUMMARY

		Default	What You Have Now	Optional Products	
		Fitchburg Standard	Unitil Basic Service	Fitchburg 5	Fitchburg Plus
Product Prices		17.268 ¢/kWh	21.429 ¢/kWh – Residential 21.429 ¢/kWh – Small Business 20.347 ¢/kWh – Medium Business Market Price – Large Business*	17.467 ¢/kWh	19.048 ¢/kWh
Total Renewable Energy	2023	59%	59%	64%	100%
	2024	62%	62%	67%	100%
Duration		Enrollment to December 2024	January 1 to July 31, 2023 *Large Business: price varies monthly	Enrollment to December 2024	

The Program cannot guarantee savings compared to Unitil Basic Service for the duration of the program pricing because future Basic Service rates are unknown.

Program prices could increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract. A commission fee of \$0.001 per kilowatt-hour (kWh) for the aggregation consultant is included in all Program rates. The Fitchburg Community Electricity Aggregation rates also include taxes which are billed as part of the power supply charge.

Fitchburg Community Electricity Aggregation rates apply to service beginning and ending on the days of the month that your meter is read. Rates indicated above are for Supply Services only.

The optional products contain additional Renewable Energy Certificates (RECs) above that required by MA law. The additional RECs qualify for MA Class I designation from generation located within, or delivered to, New England.

ANSWERS TO FREQUENTLY ASKED QUESTIONS

- The Fitchburg Community Electricity Aggregation (the Program) does not replace Unitil as your electric utility. Unitil continues to deliver electricity, repair outages, and manage all billing.
- You can switch to another Program supply product any time after you've enrolled.
- You can leave the Program any time after you've enrolled and with no associated early termination fees. If you leave the Program, your account(s) will be returned to Unitil Basic Service on the next meter read.
- Budget Plan or Eligible Low-Income delivery rate customer will continue to receive those benefits from Unitil.
- Solar Electricity Customers will not be impacted and will continue to receive their net metering credits while participating in the Program.
- Exit Terms for Basic Service: there is no penalty charge for leaving Unitil's Basic Service, however, Large Business customers may receive a billing adjustment charge or credit.
- Information about Basic Service: visit www.mass.gov/info-details/basic-service-information-and-rates, or call Unitil at (888) 301-7700 .
- If you are receiving electricity supply from a competitive supplier and believe you have received this Opt-Out Notice in error, you must sign and return the enclosed opt-out card. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.
- Tax-exempt small business customers participating in the Program must provide a copy of their Tax-Exemption Certificate directly to Constellation via email at CNETaxForms@constellation.com , fax at (877) 243-4968, or mail at Attn: Tax Team, 1001 Louisiana Street, Suite 2300, Houston, TX 77002 to maintain their tax-exempt status.

RENEWABLE ENERGY DETAIL

The Commonwealth of Massachusetts requires that all electric supply products include a minimum of 59% renewable energy resources in 2023 and 62% in 2024.

Name	Year	Required RPS MA Class I	Required RPS Other	Voluntary MA Class I	Total
Fitchburg Standard (Default)	2023	22%	37%	-	59%
	2024	24%	38%	-	62%
Unitil Basic Service (what you have now)	2023	22%	37%	-	59%
	2024	24%	38%	-	62%
Fitchburg 5 (option)	2023	22%	37%	5%	64%
	2024	24%	38%	5%	67%
Fitchburg Plus (option)	2023	22%	37%	41%	100%
	2024	24%	38%	38%	100%

The Renewable Portfolio Standard (RPS) is the minimum renewable energy required each year by the Commonwealth of Massachusetts. It includes a requirement for “premium” renewable energy sources, known as MA Class I, as well as other sources. For details on all RPS sources, see www.mass.gov/service-details/program-summaries.

CUSTOMER SUPPORT & MORE

For more information or customer support, visit FitchburgCEA.com, or call (978) 545-0343.



IMPORTANT NOTICE



Fitchburg Community Electricity Aggregation

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: “Important notice enclosed from the city of Fitchburg about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help.”

<p>SPANISH/ESPAÑOL Incluye importante notificación de</p> <p>sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważne powiadomienie od</p> <p>dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído do</p> <p>sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे</p> <p>बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p>CHINESE (SIMPLIFIED)/中文 随附来自</p> <p>的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p>MARATHI/मराठी कडून महत्त्वाची सूचना संलग्न केली आहे</p> <p>आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/中文 随附以下重要通知</p> <p>事關您的電力服務。請立即翻譯通知。如需協助，請致電上述號碼或瀏覽網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti ọ̀dọ̀</p> <p>nípa isẹ̀ iná m̀onàmóná rẹ̀. Tùmọ̀ àkíyèsí náà lẹ̀sẹ̀kẹ̀sẹ̀. Pe ǹonbà náà tabí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànlowò.</p>
<p>HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan</p> <p>osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa e zitere na</p> <p>gbasara ọrụ ọkụ eletrik gị. Tụgharịa ọkwa ozigbo. Kpọọ nọmba à ma ọ bụ gaa na webusajị, dị n'elu, maka enyemaka.</p>

<p>VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ</p> <p>về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ</p> <p>የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአባሪነት ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እገዛ ለማግኘት፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p>RUSSIAN/РУССКИЙ Прилагается важное сообщение от</p> <p>касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p>SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid</p> <p>oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p>ARABIC/عربي ملاحظة هامة متضمنة من</p> <p>حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p>JAPANESE/日本語</p> <p>からの電力供給に関する重要なお知らせが添付されています。このお知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី</p> <p>អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p>GUJARATI/ગુજરાતી ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે</p> <p>તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important ci-joint de</p> <p>à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambathwa kutoka kwa</p> <p>kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato da</p> <p>riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p>HINDI/हिंदी यह महत्वपूर्ण सूचना</p> <p>की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여</p> <p>에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก</p> <p>เกี่ยวกับบริการไฟฟ้าของคุณ แปะประกาศทันที โปรดไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσωκλείεται σημαντική ειδοποίηση από</p> <p>που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ</p> <p>ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>

Opt-Out Reply Card



City of Fitchburg
Community Electricity Aggregation

Account number placeholder

Opt Out code placeholder



Signature

Date

Current Resident Name

1234 Main St
Fitchburg, MA 12345

Printer code placeholder

If you wish to participate in the Fitchburg Community Electricity Aggregation (CEA) Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

1. Sign and date this card
2. Insert into postage pre-paid envelope
3. Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

The envelope must be mailed and postmarked on or before February 20, 2023 to opt out of the Program before automatic enrollment.



City of Fitchburg

Electric Supply Product Summary: Fitchburg Standard *From Fitchburg Community Electricity Aggregation*

You will receive an electric supply product from Fitchburg Community Electricity Aggregation. Your electric utility will continue to deliver the electricity you use to your home.

Price	17.268 cents per kWh. This does not include the price that your electric utility will charge you for the delivery component of your electric service.
Term	The above price will remain constant from enrollment to December 2024.
Early Cancellation Fee	There is no cancellation fee. After you have enrolled, you may leave this product at any time with no fee or penalty.
Automatic Renewal	You will be automatically enrolled at a new price at the end of the contract term unless you inform the City otherwise. The new price may be higher or lower than the existing price and the voluntary renewable energy content may change. The City will contact you no later than 30 days before each automatic renewal to notify you of your supply options.
Renewable Energy Content	The Commonwealth of Massachusetts requires that all electric supply products include a minimum of 59% renewable energy resources in 2023 and 62% in 2024. This product meets the minimum requirement.
Rescission Period	If you received this form as part of an automatic enrollment notice, you have until the deadline indicated on the notice to opt-out and not be enrolled. After you have enrolled, you may leave this product at any time with no fee or penalty.
Competitive Supplier Information	Fitchburg Community Electricity Aggregation is a program of the city of Fitchburg: FitchburgCEA.com. The Program is served by Constellation NewEnergy, Inc., DPU license number: CS-015, (833) 943-0160, www.constellation.com. Constellation is only responsible for the electric generation portion of your bill.
Electric Utility Information	Unitil will continue to deliver the electricity that you use in your home and is responsible for the delivery charges that appear on your monthly bill. If you have questions about the delivery portion of your bill, contact Unitil at (888) 301-7700, or by visiting its website at unitil.com .
The Massachusetts Department of Public Utilities recommends that consumers visit the Energy Switch website to view the broad range of available electric supply products, including your electric utility's basic service price. You can visit the website at http://energyswitchma.gov .	



City of Fitchburg

c/o Constellation
P.O. Box 4911
Houston, TX 77210-9547

Presorted
Standard
**U.S. Postage
Paid**
XXXXX
XXX

Current Resident Name

1234 Main St
Fitchburg, MA 12345

CUSTOMER OPT-OUT NOTIFICATION
Do not discard! This is not a solicitation!
**Time-sensitive notice regarding electric supply
rates on behalf of the city of Fitchburg.**